

Carolina NURSING

2016
2017

FISCAL YEAR
NURSING ANNUAL
REPORT



LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS

A close-up photograph of a person's hand holding a black stethoscope. The hand is positioned in the center-right of the frame, with the thumb and index finger gripping the binaural part. The stethoscope's chest piece is visible at the bottom, featuring a circular logo with the letters 'L' and 'M' and the words 'LITTMANN' and 'QUALITY'. The background is a soft-focus view of blue medical scrubs.

2016 2017

FISCAL YEAR NURSING ANNUAL REPORT

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PRODUCED BY
The Division of Nursing
at UNC Medical Center

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.....

May 2018

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UNC MEDICAL CENTER

CATHERINE MADIGAN

DNP, RN, NEA-BC

Senior Vice President

.....

Chief Nursing Officer

A LETTER FROM Dr. Madigan

DEAR COLLEAGUES AND FRIENDS,

I am very pleased to have the opportunity to highlight the wonderful work that everyone has accomplished during 2016-2017. We are strongly committed to the UNC Hospitals professional practice environment that supports both patient-centered care delivery and the nursing staff providing care. I am always amazed at the passion and dedication that the nursing team demonstrates to each patient and to each other. You are Carolina's finest!

PEOPLE

We are extremely proud that the Division of Nursing outperformed the Academic Medical Center benchmark means in all nine categories in the Practice Environment Scores (PES) from the RN Satisfaction Survey taken in May 2017. A total of 2,182 nurses participated in the survey with a 78% response rate. In addition, the overall Division of Nursing was a Tier 1 for the Workforce Engagement Survey in 2016.

The 2010 Institute of Medicine report on the future of nursing recommended that by 2020, 80% of nurses should be prepared with a Baccalaureate degree in nursing, as evidence supports a positive relationship between higher



I AM ALWAYS AMAZED AT THE PASSION AND DEDICATION THAT THE NURSING TEAM DEMONSTRATES TO EACH PATIENT AND TO EACH OTHER. YOU ARE CAROLINA'S FINEST!

levels of nursing education and better patient outcomes. We exceeded our goal of 73%, as the percentage of nurses with a Baccalaureate degree in nursing was 74.3% in Fiscal Year 2016 and increased to 75.7% for Fiscal Year 2017. Similarly, we have increased the percentage of clinical RNs who are certified from 43% to more than 46%, higher than the national average for Magnet® designated hospitals of 35%. The Nursing Professional Development Council has worked diligently to assist in meeting or exceeding these goals.

Nursing leaders have designed two initiatives this year focused on retention and recruitment of nursing staff. The retention initiative centers on building and sustaining a nursing workforce focused on mentoring and succession planning at all nursing levels, building staff resiliency, and creating tools to track nursing turnover. An innovative RN Hiring project focused on reducing nursing vacancies on units and decreasing time to hire experienced and new graduate nurses. Both initiatives are underway and showing positive results.

QUALITY AND SERVICE

In Fiscal Year 2017 for nursing quality measures, we achieved several meaningful

successes: 79% of inpatient units outperformed the National Database for Nursing Quality Indicators (NDNQI) top 25th percentile benchmark for restraint measures; 65% of units outperformed the NDNQI national average benchmark for fall prevention; and 66% of units outperformed the NDNQI national average benchmark for skin care, putting us in the top 25th percentile benchmark for this indicator. Even more impressive, CAUTI rates decreased by 27%, and *Clostridium Difficile* rates decreased by 40% from Fiscal Year 2016 to Fiscal Year 2017. These are remarkable achievements and mean such good things for our patients! We are contributing heavily to success in meeting or exceeding organizational quality goals in reducing patient harm. Many thanks to the Nursing Quality Council and their collaboration in three *Spread of Innovations* initiatives including pressure injury prevention, utilizing Spanish interpreters, and CAUTI reduction.

We have continued to provide an excellent patient experience for our patients and families. For Fiscal Year 2017, our Press Ganey score for overall satisfaction was at the 82nd percentile as compared to other hospitals of 600 beds or more, exceeding



our hospital goal of 75%. Eighty percent of our patients give us an “Overall” HCAHPS rating of 9 or 10 on a 10-point scale. Further, the Carolina Care team has implemented a ‘Shared Suites’ initiative to improve semi-private room experiences. Patient satisfaction outcome scores for these rooms have increased 41 percentile points for Fiscal Year 2017. UNCH was recognized as a “Hurst Gold Standard of Nursing Award”, given to hospitals based on quality indicators associated with nursing care from recent HCAHPS survey data, and recognizing nursing staff who achieve top tier weighted scores, significantly above the national average.

Additionally, and as a result of your good work, UNC Hospitals received a 2017 Outstanding Patient Experience Award™ from Healthgrades, which is awarded to the top 15% of hospitals nationally based on HCAHPS scores! Your continued dedication to our Carolina Care initiatives clearly shows not only in our Press Ganey and HCAHPS data, but also in the many letters and comments that I get from grateful patients and families who have been touched by your care.

GROWTH

We continued to grow through Fiscal Year 2017. The Hillsborough campus which opened Fiscal Year 2016 has continued to expand services to meet patient and

UNC HOSPITALS RECEIVED A 2017 OUTSTANDING PATIENT EXPERIENCE AWARD™ FROM HEALTHGRADES.

hospital needs. Our WakeBrook behavioral health facility, located in Raleigh, expanded its inpatient capacity from 16 to 28 beds in the fall of 2017. On the main campus, we completed an expansion of oncology inpatient beds to 53, opened a new Bone Marrow Transplant Unit, and opened the 25-bed Observation unit on 1 Memorial this past June. Additionally, the Critical Care Air and Ground Transport Operations moved to an off-site location so that the Ground Floor Neurosciences space could be renovated to improve our Emergency Department Psychiatric holding services.

VALUE

UNC Hospitals engaged with the Carolina Value team over the last two years to adjust productivity and budget targets for each department. Nursing was an integral contributor to the Carolina Value process, aimed at improving the health of the people of North Carolina, providing exceptional patient care and service, and becoming

more efficient as a system. Beginning in July 2017, Nursing started using these adjusted targets and we are continuing to embrace our financial stewardship to positively affect the organizational goals.

INNOVATION

The Nursing Diversity Council collaborated with the Nursing Research Council to conduct a review of literature about body image as a dimension of diversity. From this work, they disseminated the findings and developed interventions.

We continue our partnership with the UNC School of Nursing to prepare nurse scholars to shape the future of healthcare through the Hillman Scholars Program. The UNC-CH SON is one of three universities chosen for this prestigious award. Many of our units participated in the clinical integration process for students and we have received rave reviews about their experiences.

The Nursing Practice Council collaborated with an interprofessional team of pharmacists, supply chain leaders, and epidemiology to implement a new enteral device product for safer administration of feedings and medication to our patients. UNC Hospitals was the first on the east coast to implement these products and nursing staff participated in a regional summit to share their great work.

I am grateful and extremely proud of the nursing staff at UNCH for all of their accomplishments and contributions to our patients and team members.

I am grateful and extremely proud of the nursing staff at UNCH for all of their accomplishments and contributions to our patients and team members. Our nurses demonstrate their caring and compassion every day in taking care of our patients and families. I have every confidence that we will continue the great work that we are doing to better the lives of the people of North Carolina as we head into 2018. This is why we believe so strongly in the **power of nursing**, and are proud to be **Carolina Nursing!**

SINCERELY,

Catherine Madigan

DNP, RN, NEA-BC

“

**THESE PATIENTS
NEED ACCESS TO
QUICK AND EFFECTIVE
TREATMENT IN
THE THERAPEUTIC
ENVIRONMENT AND
IT IS OUR GOAL
TO PROVIDE IT.**



TRANSFORMATIONAL LEADERSHIP

BARBARA ANN BYBEL

DHA, MSN, RN, NEA-BC, PMHNP-BC

.....
Director, Psychiatry Services

CHRISTIAN LAWSON

MBA, BSN, RN, CEN, CMTE

.....
Director, Emergency Services

PSYCHIATRIC PATIENTS— MANAGING THROUGHPUT IN TOUGH TIMES.

State psychiatric bed closure and a reduction of state and federal funds to support mental health treatments have left many chronic and severe mentally ill patients without the assistance and resources needed to manage their own care and medication regimens. The result is that these patients are streaming into local emergency rooms seeking care and assistance, producing a mental health care crisis. UNC Hospitals Emergency Department and Psychiatry Services leaders are rising to the challenge to meet these patients' needs through cross-training emergency and psychiatry staff and redesigning space to make care delivery more efficient. They are also working with state and national leaders through professional organizations and coalitions to address these issues and better patient access to treatment in therapeutic environments.





STRUCTURAL EMPOWERMENT

JESSICA ISOLA

MSN, RN-BC, CNL

.....

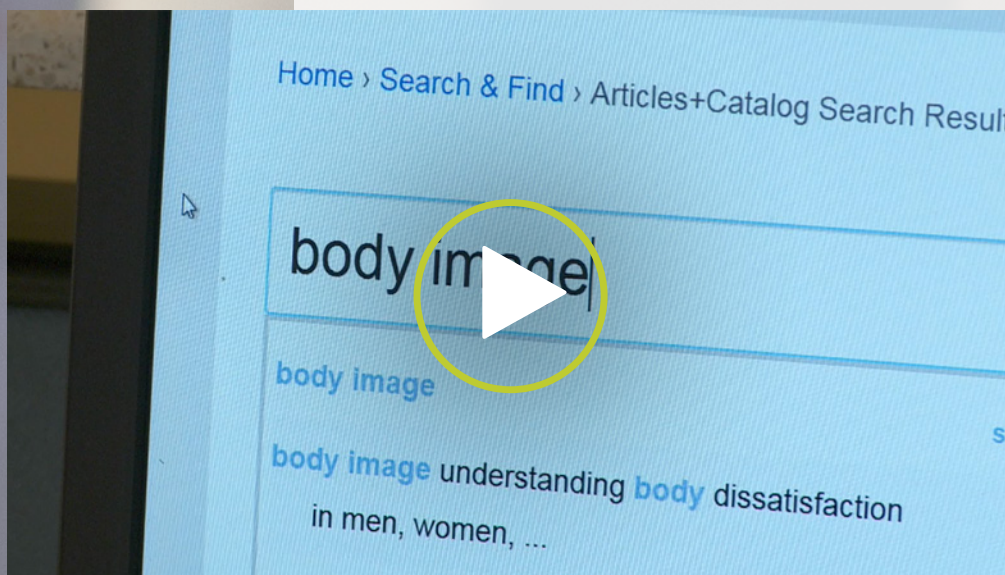
Clinical Nurse III

“

**OUR GOAL IS TO
HELP PEOPLE,
TO SPREAD THE
WORD, TO TREAT
PEOPLE EQUALLY
AND LEAD BY
EXAMPLE.**

DIVERSITY MATTERS FOR ALL OF US

Diversity—a simple definition is ‘points of difference’. What is known is that perceptions of differences as humans can cause variations in patient outcomes, and the UNC Hospitals Diversity Council strives to reduce these variations through education and increasing awareness. Recently the council sought to educate colleagues on how poverty, mental illness, and body image impact patient outcomes in order to help ensure that every patient receives the full benefit of all health care resources. This work comes with challenges but improved care and outcomes for everyone are what nursing continually strives to accomplish.



“

**WE ARE HAPPY TO REPORT THAT WE
HAVE REDUCED THE TIME WORKED
OVER A STANDARD 12.5-HOUR SHIFT BY
MORE THAN 349 HOURS ANNUALLY.**



EXEMPLARY PROFESSIONAL PRACTICE

JENNIFER COVINGTON EMORY

MSN, RN-BC, CNL

.....
Clinical Nurse IV

FATIGUE REDUCTION KEEPS PATIENTS AND STAFF SAFE

Preventing nursing fatigue can improve patient outcomes and contribute to improved teamwork. The Nursing Research Council spearheaded a project based on a literature search with findings that aligned with the Sentinel Event Alert issued by the Joint Commission on fatigue prevention. This alert made recommendations including staff education and assessing the risk of fatigue-related events among nursing staff. In collaboration with the Quality Council, a pilot study was conducted to evaluate specific interventions on work-related fatigue. The positive findings resulted in the Quality Council developing a comprehensive plan for the interventions to be implemented into practice throughout all inpatient nursing units.

fa·tigue - /fə'tēg/

Overwhelming sense of tiredness, lack of energy and feelings of exhaustion.

Associated with impaired physical or cognitive functioning that negatively impacts work and home life.



NEW KNOWLEDGE, INNOVATION AND IMPROVEMENTS

ERICA WOLAK

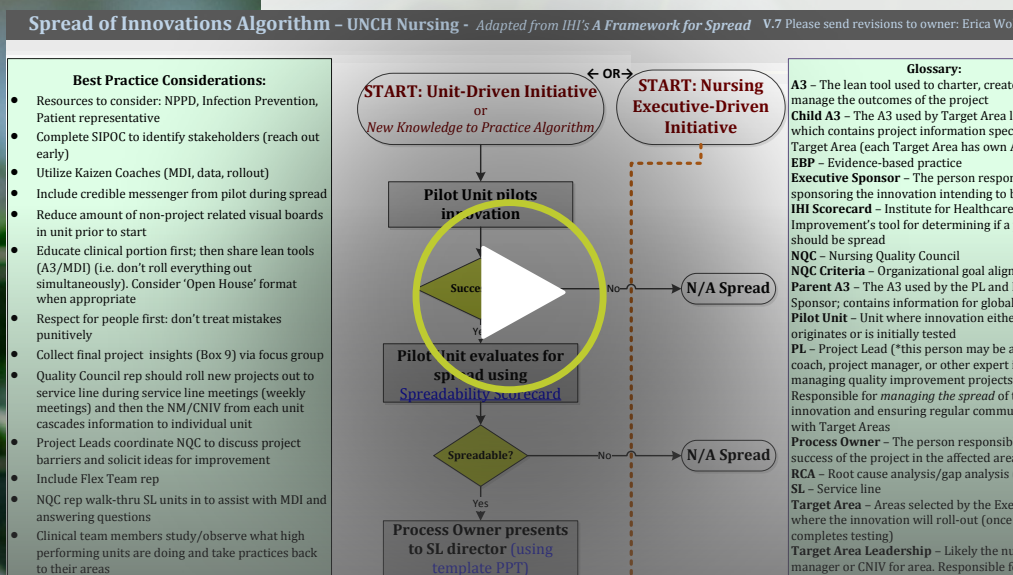
MHA, BSN, RN, NE-BC

.....
Senior Clinical Quality Engineer

THE CAUTI BUNDLE INITIATIVE REDUCED THE INPATIENT INFECTION RATE BY 15%, AS COMPARED TO THE FISCAL YEAR IN 2015.

HOW TO SPREAD SUCCESS, SUCCESSFULLY

Spreading successful quality improvement processes effectively is essential for achieving system wide improvement goals while reducing duplication of efforts. In order to create a sustainable structure for spread, Erica Wolak, MHA, BSN, NE-BC, coached a team through the development of a Model for Spread for UNC Hospitals Division of Nursing. To test the model, the team partnered with the CAUTI Steering Committee and together reduced the inpatient CAUTI rate by 13% and decreased catheter utilization by nearly 5%, as compared to Fiscal Year 15, exceeding project goals. Due to the initial success, this model will now be used for future spread initiatives throughout the Division of Nursing.





Moving Forward

**MEET THE TWO LIFELONG CAREGIVERS
WHO ARE GUIDING THE GROWTH AND
EXCELLENCE OF UNC HOSPITALS NURSING.**

CATHERINE K. MADIGAN DNP, RN, NEA-BC

Senior Vice President and Chief Nursing Officer

JACQUELINE HARDEN JACOBS MHA, MBA, RN, NE-BC

Vice President & Associate Chief Nursing Officer

Dr. Cathy Madigan went to Vanderbilt for her BSN, and worked as a new graduate nurse in the Pediatric Intensive Care Unit at Vanderbilt Hospital for her first job.



When she began working with pediatric cardiac surgery patients, she found a place where she could make a difference not only with the patients but also with the families.

She enjoyed this specialty so much that she went to the University of Colorado for her Master's degree in Nursing and worked as an Advanced Practice Nurse with the Pediatric Cardiac Surgery Team for 15 years. She was subsequently hired as the Director of the Cardiac Center at the Children's Hospital of Philadelphia (CHOP) and began her transition into administration. After many years at CHOP, Cathy adopted her daughter Grace from China and relocated to North Carolina to be closer to her family living in the Charlotte area. She chose to work at UNCH in Chapel Hill as she liked the academic setting, and was very impressed with how passionate the staff were about "caring for the people of North Carolina."

Cathy began her tenure at UNCH as the Heart & Vascular Director in 2003. During her four years in this position, she concentrated on the nursing practice environment and growing staff and leaders. She was promoted to Vice President and Associate Chief Nursing Officer under Dr. Mary Tonges in 2007 where she focused on creating a shared governance structure, professional advancement system, interprofessional partnerships, and achievement of Magnet® designation and re-designation. During this time, she returned to complete her Doctor of Nursing Practice degree at the UNC-CH School of Nursing, which connects the clinical and administrative experiences and focuses on translating research and evidence into practice. Although Cathy is no longer at the bedside, she feels that she is still taking care of patients by ensuring that our nursing staff have what they need to provide the best care possible.

Dr. Madigan lives in Chapel Hill with her dog Mac, a 13-year old peke-a-poo. Grace is now 19 years old and studying engineering at the University of Texas at Austin.



Ms. Jacci H. Jacobs grew up in Ohio and attended Bowling Green State University for her BSN. She worked as a new graduate nurse on a telemetry floor in Dearborn, MI as her first exposure to cardiac nursing and feels that this is where her passion for this population began. In 1998, she relocated and started working at UNCH in the CCU (now CICU) as a Clinical Nurse II, where she served for six years before being asked to assume the Interim Nurse Manager position. This had not been something that she planned on pursuing, but she realized during her interim time in the role that she was able to influence clinical practice in proactive ways.

After six months, Jacci applied for and accepted the permanent Nurse Manager position that she then held for seven years. During this time, she completed her Master's of Healthcare Administration at the UNC School of Public Health and applied for the Director of Inpatient Heart & Vascular Services. While in the Director role for five years, she completed her Master's of Business Administration at Campbell University.

During her tenure as a Nurse Manager and Director, Jacci's passion for removing barriers for the nursing and interprofessional team never stopped. She continues to keep the patients and staff at the forefront while developing nursing budgets and helping teams work through complex challenges.

Along with many leaders, Jacci guided the Heart & Vascular service line through expansion and diversification of patient types across units to optimize utilization of bed space. She also led implementation of the Vascular Access Team, Adult Rapid Response Team, Adult Specialty Care Team, offsite remote telemetry and oxygen saturation monitoring, and the achievement of Chest Pain Center Accreditation. From her clinical background and as a nurse leader, she continues to ask why, solve problems quickly, and strives for proactive approaches.

Jacci lives in Durham and is married to Greg (Jacobs), an Army Sergeant Major (Ft. Jackson, SC). They love everything Ohio State and have a rescued one year old black lab mix named Buckeye.

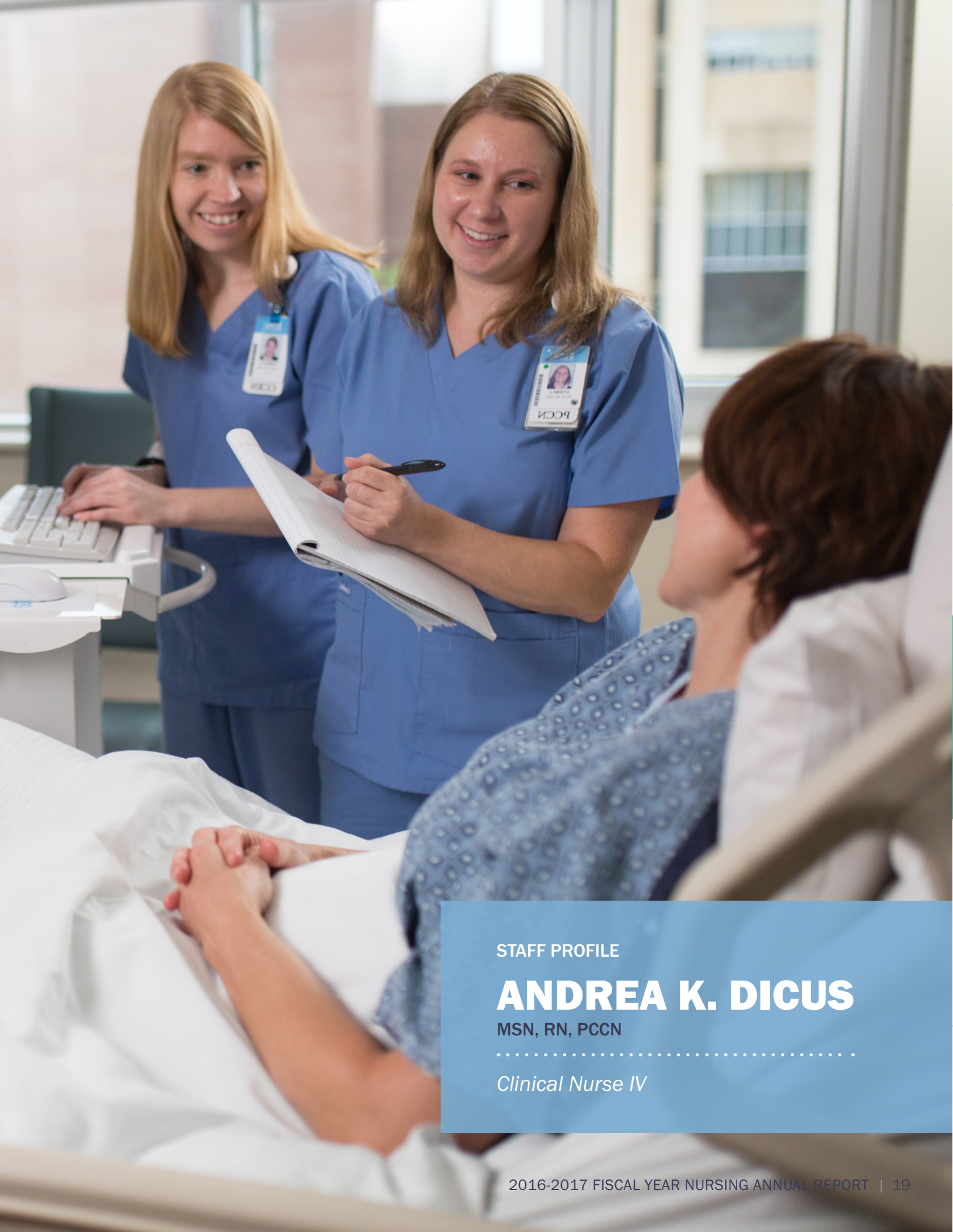
ENGAGING PATIENTS IN THEIR OWN CARE

Patients and their families are now at the center of their care environment through use of a new tool—Patient Engaged Report. This process standardized communication from nurse to nurse about the patient's plan of care, but it now goes one step further. The patient and/or family are also involved in the bedside report in order to collaborate and agree on the patient's care plan and goals.

“
IT'S VERY
GRATIFYING WHEN
OUR PATIENTS
SHARE WHAT
AN IMPACT OUR
CHANGES HAVE
MADE FOR THEM.

Swanson Caring Theory

Maintaining Belief
Knowing
Doing For
Enabling
Being With



STAFF PROFILE

ANDREA K. DICUS

MSN, RN, PCCN

.....
Clinical Nurse IV

WOUND, OSTOMY CONTINENCE NURSES EXPAND THEIR INFLUENCE

The Wound, Ostomy Continence Nurses have expanded their consulting services to include the Hillsborough Campus. They have collaborated with the plastic surgery physicians successfully to restructure the management of chronic wound care patients. This partnership enabled the WOCN's to provide conservative sharp debridement with the plastic surgery residents. A certified foot care nurse has also been added to the WOCN team to provide advanced nail care. Other advances in WOCN services have provided staff with additional resources to better assess and manage skin wounds.

“

**OUR STAFF OF
WOUND, OSTOMY
CONTINENCE
NURSES ARE
BOARD-CERTIFIED
IN EACH SPECIALTY.**





STAFF PROFILE

LISA JENKINS

BSN, RN, CWOCN

.....
Lead WOCN

THE MODIFIED EARLY WARNING SYSTEM (MEWS) — AN ADVANCEMENT IN EARLY DETECTION

An advancement in the Modified Early Warning System (MEWS) is being used to better identify potential decline in a patient's condition so staff can intervene early and potentially prevent complications in the patient's health. MEWS now includes a score for hourly urine output. Scores for vital signs and level of consciousness are tallied with urine output now to give the Rapid Response Team an even earlier warning for the need to determine whether an intervention is needed, as well as the level and frequency of monitoring needed.

Modified Early Warning Score Criteria and Response

MEWS Score
Heart Rate
Systolic Bld Pressure
Respiratory Rate
Temperature
Urine Output
LOC Score
O2 Saturation < 90%



“

**AS AN EARLY
WARNING SYSTEM,
MEWS GIVES
CLINICIANS AN EDGE
THAT PATIENTS CAN
ONLY BENEFIT FROM.**



STAFF PROFILE

ILA MAPP

MSN, RN, CCRN-K

.....
Patient Services Manager III

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS


2017

NURSING STAFF RECOGNITION AWARDS

NURSE OF THE YEAR


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AWARD WINNERS




Lan Ma

MSN, RN | Clinical Nurse II
Apheresis



Guifeng Zhang

BSN, RN-BC | Clinical Nurse IV
Medicine Services




Deborah J. Murphy

RN, PMHN-BC | Clinical Nurse III
Psychiatry Services



Rebecca Shaw

BSN, RN-BC | Clinical Nurse III
Surgery Services



Heather Perry

MSN, RN | Nurse Educator
UNC Center for Transplant Care



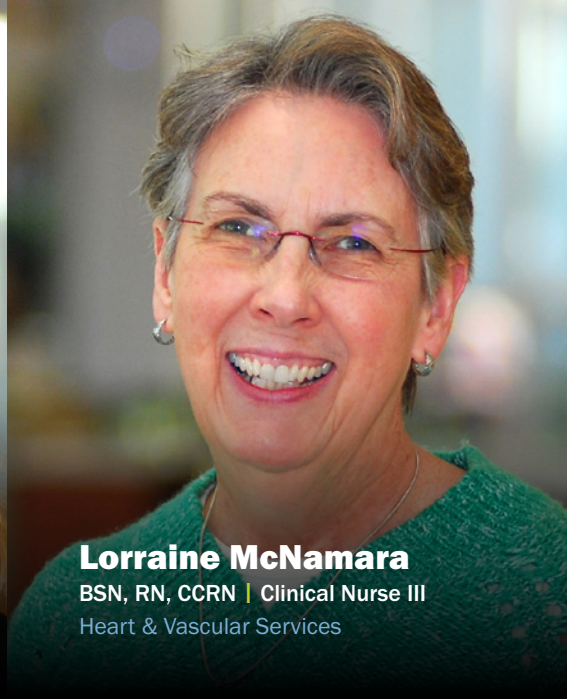
Tonya Stafford

BSN, RN, CPN | Clinical Nurse II
Children's Services



Jillian Orlowski

MSN, RN, CEN | Clinical Nurse IV
Emergency Services



Lorraine McNamara

BSN, RN, CCRN | Clinical Nurse III
Heart & Vascular Services



Judith Swift

MS, RN, CDE | Clinical Nurse Diabetes
Specialist
Nursing Practice & Professional Development



Stephanie Risgaard

BSN, RN, CPON | Clinical Nurse IV
Oncology Services



Courtney L. White

BSN, RN | Clinical Nurse II
Perioperative Services



Lori Lent

RN | Clinical Nurse II
UNC Hospitals - Hillsborough Campus



Kelli Benson

BSN, RN, RNC-MNN | Clinical Nurse IV
Women's Services



“

**WE BELIEVE
IN THE POWER
OF NURSING!**

LETTER

MAGNET STORIES

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NURSING STAFF RECOGNITION AWARDS

ASSISTIVE PERSONNEL OF THE YEAR

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AWARD WINNERS



Natasha Atkins

Health Unit Coordinator
Children's Services



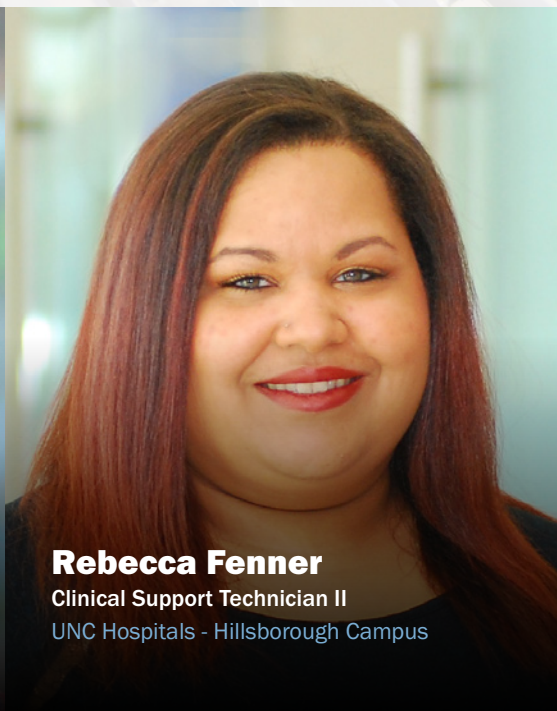
Lita Wilson

Health Unit Coordinator
Oncology Services



Cathy King

Administrative Coordinator
Surgery Services



Rebecca Fenner

Clinical Support Technician II
UNC Hospitals - Hillsborough Campus



Kathy Perez De Paz

Administrative Supervisor
Department of Urology

**Kase Akper**

Clinical Support Technician
Emergency Services

**Trecia Glass**

Clinical Support Technician
Heart & Vascular Services

**Stephanie Martinez**

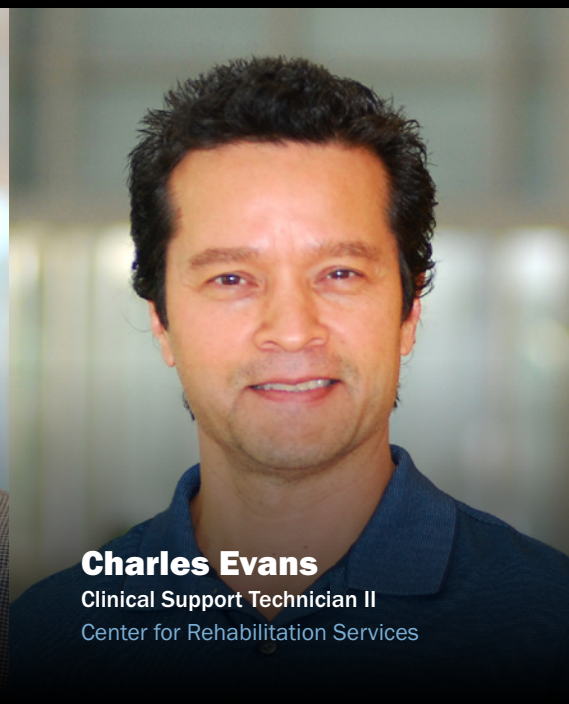
Health Unit Coordinator
Medicine Services

**Yuchieh Chen**

Certified Anesthesia Technician
Perioperative Services

**Cory Ingram**

Clinical Support Technician
Psychiatry Services

**Charles Evans**

Clinical Support Technician II
Center for Rehabilitation Services

**Crystal Houze**

Clinical Support Technician
Women's Services

“

**I AM GRATEFUL AND EXTREMELY
PROUD OF THE NURSING STAFF AT UNCH
FOR ALL OF THEIR ACCOMPLISHMENTS
AND CONTRIBUTIONS TO OUR
PATIENTS AND TEAM MEMBERS.**

- DR. CATHY MADIGAN

INDIVIDUAL NURSING RECOGNITION

..... AWARD WINNERS



COLLABORATIVE COLLEAGUE OF THE YEAR

Dan Lehman

MHA, BS, FACHE | Associate Vice President
Support Services



NURSE MANAGER OF THE YEAR

Kevin P. Brady

BSN, RN, CNML | Patient Services Manager III
Surgery Services



S.A.G.E. NURSE OF THE YEAR

Kathy Prichard

BSN, RN-BC | Clinical Nurse IV
Heart & Vascular Services

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS



FRIEND OF NURSING

Matthew Nielson

MD, MS, FACS | Director, Urologic Oncology
UNC School of Medicine



FRIEND OF NURSING

Moe R. Lim

MD | Surgeon-in-Chief, Hillsborough Hospital
UNC School of Medicine



FACULTY OF THE YEAR

Lisa Woodley

MSN, RN | Clinical Assistant Professor
UNC-CH School of Nursing

CONGRATULATIONS

Thank you to all of the 2017 winners
for your dedication and hard work!



2016 2017

.....

PROFESSIONAL ACCOMPLISHMENTS

AWARDS & ACCOMPLISHMENTS

NATASHA ATKINS

*Health Unit Coordinator
Children's Services*

Children's Services Assistive Personnel
of the Year Award

KASI AKPER

*Clinical Support Technician
Emergency Services*

Emergency Services Assistive Personnel
of the Year Award

KELLI BENSON

BSN, RN, RNC-MNN

*Clinical Nurse IV
Women's Services*

Women's Services Nurse of the Year Award

KEVIN BRADY

BSN, RN, CNML

*Patient Services Manager III
Surgery Services*

Nurse Manager of the Year Award

TRACY CARROLL

MSN, RN, NE-BC, CMSRN

*Clinical Director
Heart & Vascular Services*

North Carolina Nurses Association Best
Practices Award—Caring for Ourselves,
North Carolina Nurses Association

YUCHIEH CHEN

*Certified Anesthesia Technician
Perioperative Services*

Perioperative Services Assistive Personnel
of the Year Award

JAMIE CRUZ

*Clinical Support Technician II
Medicine Services*

Boote-Gerritsen ICU Nursing Award

JERICA D'AMIC

*Clinical Support Technician
Surgery Services*

Boote-Gerritsen ICU Nursing Award

CHARLES EVANS

*Clinical Support Technician II
Center for Rehabilitation Services*

Center for Rehabilitation Services Assistive
Personnel of the Year Award

REBECCA FENNER

*Clinical Support Technician II
Hillsborough Campus*

Hillsborough Campus Assistive Personnel
of the Year Award

KAREN FUTCH

BSN, RN-BC

*Clinical Nurse III
Medicine Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

ROWENA GALANG

BSN, RN-BC

*Clinical Nurse III
Medicine Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

AWARDS AND ACCOMPLISHMENTS CONT.

APRIL GARDNER

*Clinical Support Technician II
Heart & Vascular Services*

Boote-Gerritsen ICU Nursing Award

TRECIA GLASS

*Clinical Support Technician
Heart & Vascular Services*

Heart & Vascular Services Assistive
Personnel of the Year Award

CRYSTAL HOUZE

*Clinical Support Technician
Women's Services*

Women's Services Assistive Personnel
of the Year Award

CORY INGRAM

*Clinical Support Technician
Psychiatry Services*

Psychiatry Services Assistive Personnel
of the Year Award

CATHY KING

*Administrative Coordinator
Surgery Services*

Surgery Services Assistive
Personnel of the Year Award

MARY KIME

MSN, RN, CCRN

*Clinical Nurse III
Medicine Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

NATALIE KRAMER

BSN, RN

*Clinical Nurse II
Children's Services*

Boote-Gerritsen ICU Nursing Award

LORI LENT

RN

*Clinical Nurse II
Hillsborough Campus*

Hillsborough Campus Nurse of the Year Award

SONYA LESTER

RN, CCRN

*Clinical Nurse III
Surgery Services*

Boote-Gerritsen ICU Nursing Award

SARAH LYKENS

BSN, RN, PCCN

*Clinical Nurse III
Medicine Services*

Aspiring Nurse Leader Award

LAN MA

MSN, RN

*Clinical Nurse II
Transfusion Services*

Transfusion Services Nurse of the Year Award

JENNIFER MACK

MBA BSN, RN, CCRN

*Clinical Nurse IV
Heart & Vascular Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

STEPHANIE MARTINEZ

*Health Unit Coordinator
Medicine Services*

Medicine Services Assistive Personnel
of the Year Award

AMANDA MCCLURE

BSN, RN

*Clinical Nurse II
Surgery Services*

Tayitta Hadar ISCU Interprofessional Award

LORRAINE MCNAMARA

BSN, RN, CCRN

*Clinical Nurse III
Heart & Vascular Services*

Heart & Vascular Services Nurse
of the Year Award

DEBORAH J. MURPHY

RN-BC, PMHN

*Clinical Nurse III
Psychiatry Services*

Psychiatry Services Nurse of the Year Award

JILLIAN ORLOWSKI

MSN, RN, CEN

*Clinical Nurse IV
Emergency Services*

Emergency Services Nurse of the Year Award

LEANNE ORMSBY

BS, BSN, RN-BC

*Clinical Nurse III
Surgery Services*

Surgery Services Aspiring Nurse Leader Award

KATHY PEREZ DE PAZ

*Administrative Supervisor
Department of Urology*

Department of Urology Assistive Personnel
of the Year Award

HEATHER PERRY

MSN, RN

*Nurse Educator
UNC Center for Transplant Care*

UNC Center for Transplant Care Nurse
of the Year Award

KATHY PRICHARD

BSN, RN-BC

*Clinical Nurse IV
Heart & Vascular Services*

S.A.G.E. Nurse of the Year Award

JENNA POMARICO

BSN, RN

*Clinical Nurse
Children's Services*

Boote-Gerritsen ICU Nursing Award

PAMELA PEOPLES

RN, RN-BC, PMHN

*Clinical Nurse III
Psychiatry Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

STEPHANIE RISGAARD

BSN, RN, CPON

*Clinical Nurse IV
Oncology Services*

Oncology Services Nurse of the Year Award

AWARDS AND ACCOMPLISHMENTS CONT.

KATHY SABO

BSN, RN, CPHON

*Clinical Nurse III
Children's Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

REBECCA SHAW

BSN, RN-BC

*Clinical Nurse III
Surgery Services*

Surgery Services Nurse of the Year Award

TANYA STAFFORD

BSN, RN, CPN

*Clinical Nurse II
Children's Services*

Children's Services Nurse of the Year Award

JUDITH SWIFT

MS, RN, CDE

*Clinical Nurse Diabetes Specialist
Nursing Practice & Professional Development*

Nursing Practice & Professional Development
Nurse of the Year Award

LINNEA VAN PELT

BSN, RN, CMSRN

*Clinical Nurse IV
Surgery Services*

Great 100 Nurses Award, Great 100
Nurses Association of North Carolina

COURTNEY L. WHITE

BSN, RN

*Clinical Nurse II
Perioperative Services*

Perioperative Services Nurse of the Year Award

AMY WILKES

MSN, RN, FNP

*Clinical Nurse II
Surgery Services*

Boote-Gerritsen ICU Nursing Award

AMANDA WILLIAMS

BSN, RN-BC

*Clinical Nurse III
Medicine Services*

Medicine Services Aspiring Nurse Leader Award

LITA WILSON

*Health Unit Coordinator
Surgery Services*

Oncology Services Assistive Personnel
of the Year Award

RACHEL WOLFORD

RN

*Clinical Nurse II
Women's Services*

Boote-Gerritsen ICU Nursing Award

GUIFENG ZHANG

BSN, RN-BC

*Clinical Nurse IV
Medicine Services*

Medicine Services Nurse of the Year Award

CERTIFICATIONS

KELSEY AKINS

BSN, RN-BC

Surgery Services

EMILY ASHTON

BSN, RN-BC, PMHN

*Clinical Nurse II
Psychiatry Services*

CHELSEA BAIR

BSN, RN, CCRN

*Clinical Nurse III
Surgery Services*

CHRISTINA BAYNES

RN, CCRN

*Clinical Nurse II
Medicine Services*

DON BINGHAM

RN-BC, PMHN

*Clinical Nurse II
Psychiatry Services*

KELLY BIRD

MSN, BA, RN-BC, AGCNS-BC

*Clinical Nurse
Surgery Services*

STEPHANIE BLACK

RN, CCRN

*Clinical Nurse
Medicine Services*

GABRIEL BLANCHARD

BSN, RN, OCN

*Clinical Nurse II
Oncology Services*

ERIN BLUSCHKE

BSN, RN, CCRN

*Clinical Nurse II
Children's Services*

AUDREY BOYLES

BSN, RN, CCRN

*Clinical Nurse III
Surgery Services*

TRACI BRANCH

BSN, RN, CPAN

*Clinical Nurse
Hillsborough Campus*

SIOBHÁN BRENNAN

BSN, RN, CPN

*Clinical Nurse II
Children's Services*

JENNIFER BUCHANAN

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

COURTNEY BULLARD

RN-BC

*Clinical Nurse II
Surgery Services*

MEGHAN BURNS

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

KESHA CAMPBELL

RN, CCRN, BMTCN

*Clinical Nurse II
Surgery Services*

LINDSAY CANNON

BSN, RN, CPN

*Clinical Nurse II
Children's Services*

CARLA CONDRON

RN, BMTCN

*Clinical Nurse II
Oncology Services*

KATIE COX

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

MEREDITH CULLOP

BSN, RN-BC

*Clinical Nurse II
Surgery Services*

BRITTANY DAVIS

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

CORTNEY DE LA TORRE

BSN, RN, CCRN

*Clinical Nurse III
Surgery Services*

EMILY DEVAN

BSN, RN, BMTCN

*Clinical Nurse II
Oncology Services*

EMILY DRAZKOWSKI

RN, CCRN

*Clinical Nurse II
Surgery Services*

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS

CERTIFICATIONS CONT.

ANIESHA DUKKIPATI

MSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

JENNIFER EMORY

MSN, RN-BC, CNL

*Clinical Nurse IV
Surgery Services*

JENNY FARRELL

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

CARLY FAULKENBURY

BSN, RN, PCCN

*Clinical Nurse II
Medicine Services*

AMY FOREMAN

BSN, RN-BC, PMHN

*Clinical Nurse II
Psychiatry Services*

CHERILYN FRANKLIN

BSN, RN-BC

*Clinical Nurse II
Surgery Services*

NICOLE FRISK

BSN, RN, CCRN

*Clinical Nurse III
Surgery Services*

RAYNA GORISEK

MSN, RN, CCRN, CNL

*Clinical Nurse IV
Surgery Services*

ASHLEY GREEN

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

MARLEE GRUBER

MSN, RN, CNL, PHN

*Clinical Nurse II
Surgery Services*

RYAN HANLIN

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

WILLIAM HARRIS

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

ARIELLE HAYDEN

BSN, RN, CCRN

*Clinical Nurse
Medicine Services*

MAUREEN HECK

BSN, RN, CNML

*Patient Services Manager III
Surgery Services*

CHARLOTTE HIGGINS

BSN, RN, PCCN

*Clinical Nurse II
Heart & Vascular Services*

**KIMBERLY
HOLLOWAY-SHAMBO**

RN-BC

*Clinical Nurse II
Medicine Services*

ANNA HOPPE

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

RYAN HURST

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

TRENT JONES

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

MELANIE KERNOR

BSN, RN-BC

*Clinical Nurse II
Medicine Services*

PEGGY LANE

BSN, RN, CMSRN

*Clinical Nurse II
Surgery Services*

ADAM LONG

BSN, RN, CCRN

*Clinical Nurse II
Children's Services*

EMILY LOUGHRIDGE

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

COURTNEY LYNN MAHON

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

CHRISTINA MARKHAM

BSN, RN, CPN

*Clinical Nurse II
Children's Services***CHRISTINA MARTIN**

BSN, RN-BC

*Clinical Nurse III
Hillsborough Campus***HOLLY MEEHAN**

BSN, RN-BC

*Clinical Nurse II
Surgery Services***KATHERINE MOORE**

BSN, RN-BC

*Clinical Nurse IV
Surgery Services***LAURA MOORE**

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services***EMILY MORGAN**

BSN, RN, CPN

*Clinical Nurse II
Children's Services***LAKISHA MORGAN**

BSN, RN, CMSRN

*Clinical Nurse II
Hillsborough Campus***JENNIFER MYERS**

BSN, RN, BMTCN

*Clinical Nurse IV
Oncology Services***CATHERINE NANNEY**

BSN, RN, CPN

*Clinical Nurse II
Children's Services***VALERIE NORTON**

BSN, RN-BC

*Clinical Nurse II
Medicine Services***ELIZABETH
NOWAK-BARBEAU**

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services***SAMANTHA ORR**

BSN, RN, CPN, CCRN

*Clinical Nurse II
Children's Services***KARI OVERAKER**

BSN, RN-BC

*Clinical Nurse II
Medicine Services***LAURA PARKINS**

BSN, RN, SCRNP, CCRN

*Clinical Nurse II
Surgery Services***JENNIFER PETRONE**

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services***KAITLEN POE**

BSN, RN, CMSRN

*Clinical Nurse II
Surgery Services***KAREN PUCINO**

BS, BSN, RN-BC, CVRN

*Interventional Specialist N-II
Radiology Services***SANDRA RAMM**

RN, CCRN

*Clinical Nurse II
Surgery Services***CRAIG REGISTER**

MSN, RN, NNP-BC, CCRN

*Clinical Nurse II
Children's Services***KELLY REVELS**

MSN, RN-BC

*Clinical Nurse
Education Specialist
Nursing Practice and
Professional Development***VELGAN RODRIGUEZ**

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services***AKIA ROGERS**

RN, CMSRN

*Clinical Nurse II
Medicine Services***RACHEL ROSEN**

BSN, RN, CMSRN

*Clinical Nurse II
Surgery Services***JENNIFER SCHATZ**

BS, BSN, RN, CMSRN

*Clinical Nurse II
Surgery Services*

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS

CERTIFICATIONS CONT.

JULIA SHAPIRO

BSN, RN, CPHON

*Clinical Nurse II
Children's Services*

ZELJKO SIMEUNOVIC

BSN, RN-BC, PMHN

*Clinical Nurse II
Psychiatry Services*

CHERIE SOMERA

BSN, RN, CCRN

*Clinical Nurse II
Medicine Services*

LEAH STEELE

BSN, RN, PCCN

*Clinical Nurse
Heart & Vascular Services*

MEGAN STOCKS

BSN, RN, CMSRN

*Clinical Nurse II
Surgery Services*

STEPHEN STROM

BSN, RN, CRN

*Clinical Nurse II
Radiology Services*

JULIE THOMAS

BSN, RN, RNC-OB

*Clinical Nurse IV
Women's Services*

MARGARET THOMPSON

BSN, RN, PCCN

*Clinical Nurse III
Medicine Services*

LEONORA TISDALE

BSN, RN, PCCN

*Clinical Nurse III
Medicine Services*

FATIMA TRAN

BSN, RN, CMSRN

*Clinical Nurse II
Medicine Services*

ALLYSSA TREADWELL

BSN, RN, CCRN

*Clinical Nurse II
Children's Services*

DEVON VAUGHN

BSN, RN, PCCN

*Clinical Nurse II
Medicine Services*

KATELYN VEAL

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

SARA VERMOUTH

BSN, RN, PCCN

*Clinical Nurse III
Medicine Services*

HEATHER WALSH JONES

BSN, RN-BC

*Clinical Nurse II
Surgery Services*

LISA WILLINGHAM

BSN, RN, CRN

*Clinical Nurse II
Radiology Services*

FONG (LUCY) WONG

BSN, RN, BMTCN

*Clinical Nurse II
Oncology Services*

SHERRY YOUNG

BSN, RN, BMTCN

*Clinical Nurse II
Oncology Services*

GRANTS

ERIN DINEEN

BSN, RN, CCRN

*Clinical Nurse IV
Children's Service*

Safe Sleep Initiative to
Prevent SIDS in N.C. Infants,
Children's Promise. **\$9000.**

LESLEY RINK

BSN, RN, CCRN

*Clinical Nurse II
Surgery Services*

Nursing Research
Fellowship Award/Effects
of a Relaxation Breathing
Intervention Among Critically
Ill Patients Receiving
Mechanical Ventilation,
UNC Division of Nursing.
\$12,000.

CHRISTINE HEDGES

PHD, RN, NE-BC

*Director
Nursing Quality and Research*

*Quiet Time: Reducing Noise
to Improve Patient Care*

UNC Institute for Healthcare
Quality Improvement (IHQI)
Improvement Scholars
Program. **\$50,000.**

PODIUM PRESENTATIONS

JENNIFER EMORY

MSN, RN-BC, CNL

CLAIRE HEDGES

BSN, RN-BC

*Translating Evidence into Practice: Implementing a
Work-Related Fatigue Reduction Program.*
2017 Quality and Research Conference:
Driving Excellence in Patient Care.

KATLYN GAMACHE

BSN, RN, CCRN

An Evidence-Based Approach to Reduce Alarm Fatigue.
Southern Region Burn Conference.

RAYNA GORISEK

MSN, RN, CCRN, CNL

An Evidence-Based Approach to Reduce Alarm Fatigue.
Southern Region Burn Conference.

CHRISTINE HEDGES

PHD, RN, NE-BC

Quiet Time: Reducing Noise to Improve Patient Care.
UNC Institute For Healthcare Quality Improvement.
Scholars Symposium 2017.

CATHERINE K. MADIGAN

DNP, RN, NEA-BC

*Charles & Colleen Astrike Symposium in Health Care
Solutions: Nurses as Leaders in Quality and Safety.*
UNC-CH School of Nursing.

PAMELA PEOPLES

RN, RN-BC, PMHN

The Not So Dark Side of ECT.
UNC Hospitals Nursing Grand Rounds.

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PODIUM PRESENTATIONS CONT.

LESLEY RINK

BSN, RN, CCRN

Mindfulness Matters: Stress Reduction for Health Care Providers.
UNC Hospitals Trauma Learning Series

Stress Reduction During the Holidays.
UNC Hospitals Nursing Grand Rounds

PAIGE ROBERTS

MBA, BSN, RN, PCCN

Building Resilience the Positive Way.
Duke University Patient Safety Center's Enhancing Caregiver Resilience: Burnout & Quality Improvement Course.

Positivity on the Frontline: Innovative Tactics to Build Resilience & Enhance the Patient Experience.
Carolinas Society for Healthcare Consumer Advocacy's 35th Anniversary Conference.

PAIGE ROBERTS

MBA, BSN, RN, PCCN

KATY STRAUSS

BSN, RN, PCCN

Positivity on the Frontline: Innovative Tactics to Improve the Patient Experience at UNC.

- Wayne UNC Health Care's Leadership Development Conference.
- UNC Health Care's 3rd Annual Carolina Care Conference: Resiliency, Positivity & Care of the Caregiver.

EMILY RYAN

MSN, RN-BC, SCRNP

JOYCE KERN

BSN, RN-BC

Spinal Cord Stroke: When Stroke Strikes Outside the Box.
49th Annual Education Meeting for American Association of Neuroscience Nurses.

ADAM SUPER

BSN, RN-BC, PMHN

The Behavioral Response Team.
UNC Hospitals Nursing Grand Rounds.

CHRIS TURNER

BSN, RN, PCCN

Becoming a Successful Nurse Manager: NM 101 – What You Need to Know!
Charlotte Area Health Education Center.

CHRIS TURNER

BSN, RN, PCCN

Beyond the Basics: Decreasing Central Line Blood Stream Infections with a Multidisciplinary Approach.
Southern Region Burn Conference.

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

A3 Thinking.

Research & Quality Driving Excellence in Patient Care Conference.

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

VANESSA ZITO

BSN, RN-BC

BETH HUENNIGER

BSN, RN-BC

Nursing Kaizen Coaches: The Fundamentals of Lean Improvement in Nursing.
UNC Hospitals Nursing Grand Rounds.

POSTER PRESENTATIONS

BECCA BALDWIN

BSN, RN

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

CARLA JONES

DNP, RN, NE-BC

TABITHA LINVILLE

BSN, RN, CCRN

RENEE SHUPE

BSN, RN, CPN

ROBYN DEGENNARO

MSN, RN

DIANE OWENS

Improving the Post-Fall Process: A Lean Initiative.
UNC Hospitals Quality Expo.

CAROL BENGGE

BS, RN, CPHQ

JACCI HARDEN

MHA, MBA, RN, NE-BC

ANGELA OVERMAN

MSN, RN, NE-BC

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

TRACIE RIVET

MA, BSN, RN, PCCN

CHRISTA SEAMAN

DNP, RN, CCRN

LISA JENKINS

BSN, RN, CWOCN

KEVIN BRADY

BSN, RN, CNML

ANGIE RAMSEY

MSN, RN, CPN

Save Our Skin: All Hands on Deck.
UNC Hospitals Quality Expo.

TURKEISHIA BROWN

MSN, RN, NE-BC

PAM BALL

BSN, RN, NE-BC

NATALIE SCHNELL

BSN, RN-BC

ELISE RODRIGUEZ

BSN, RN-BC

JENNIFER THOMAS

BSN, RN-BC

GUIFENG ZHANG

BSN, RN-BC

KATHLEEN ROBERTS

BSN, RN-BC

KESHA GAMBILL

BSN, RN

ERICA WOLAK

MSN, MHA, RN, NEA-BC

LAURA MILLER

RN, LEAN COACH

CHRISTINE HEDGES

PHD, RN, NE-BC, PROJECT PI

Promoting Sleep and Reducing Noise for Patients Using Evidence-Based Practices and A3 Thinking.
North Carolina Nurses Association Annual Convention.

POSTER PRESENTATIONS CONT.

TURKEISHIA BROWN

MSN, RN, NE-BC

JAIMEE WATTS

BSN, RN

NATALIE SCHNELL

BSN, RN-BC

REBECCA SLOSEK

RN, RN-BC

ELISE RODRIGUEZ

BSN, RN-BC

NICOLE BINGHAM

BSN, RN

IAN WILCOX

BSN, RN

MAE CASTOR

BSN, RN

TIFFANY PERRY

RN, RN-BC

KATHERINE WILLIAMS

BSN, RN

SARAH FOWLER

RN, RN-BC

EMILY WONG

RPH, PHARM D

JENNIFER BARROW

RPH, PHARM D

Standardizing Care of the CF Patient Across Varied Nursing Units for Optimal Health Outcomes.
North American Cystic Fibrosis Conference.

TURKEISHIA BROWN

MSN, RN, NE-BC

NATALIE SCHNELL

BSN, RN-BC

ELISE RODRIGUEZ

BSN, RN-BC

JENNIFER THOMAS

BSN, RN-BC

GUIFENG ZHANG

BSN, RN-BC

KATHLEEN ROBERTS

BSN, RN-BC

PAM BALL

BSN, RN, NE-BC

KESHA GAMBILL

BSN, RN

ERICA WOLAK

MSN, MHA, RN, NEA-BC

RAMONETTE FERNANDES

BSN, CMSRN

LAURA MILLER

ADN, RN, LEAN COACH

CHRISTINE HEDGES

PHD, RN, NE-BC, PROJECT PI

Promoting Sleep and Reducing Noise for Patients Using Evidence-Based Practices and A3 Thinking.
North Carolina Association for Healthcare Quality Conference.

TURKEISHIA BROWN

MSN, RN, NE-BC

JESSICA GLAZIER

MSN, RN, CMSRN

Pulmonary Arterial Hypertension: Beyond Breathing.
UNC Hospitals Quality Expo.

NICOLE BURNETT

BSN, CNRN, SCR N, CCRN-K

ANN WALLER

BSN, CMSRN, SCR N

SONYA LESTER

RN, CCRN

JOYCE KERN

BSN, RN-BC, SCR N

Breathing Life into Patient Education: A Win for Patients and Staff.
50th Annual Education Meeting for American Association of Neuroscience Nurses.

BARBARA-ANN BYBEL

DHA, MSN, NEA-BC, PMHNP-BC

SUSAN HAYEK

BSN, RN-BC, PMHN

ELISE STANFORD

BSN, RN

KACIE SCHLATER

MSN, RN

DR. WILLIAM SCHEIDLER

M.D

KATHY WOOD

MPH, BSN, RN, CSSBB, CPHQ

Restraint Documentation Improvement.
UNC Hospitals Quality Expo.

PAMELA CHOQUETTE

BSN, RN, CCRN

KATHERINE WILSON

RN, CCRN

ECMO: Labor of Love.
Extracorporeal Life Support Organization.

LISA ECKLUND | **LISA TEAL** | **MALLORY LEXA** | **SUMMER CHEEK**
BSN, RN, OCN | BSN, RN, CIC | MSN, RN, OCN, CNL | BSN, RN, OCN

JAN BURGE | **LAURA GILLEY**
BSN, RN, OCN | BA, RN, OCN

Efficacy of Daily Chlorhexidine Gluconate Baths in Reducing Central Line-Associated Bloodstream Infections in Neutropenic Patients on a 53-Bed Oncology Unit.
American Nurses Credentialing Center Magnet Conference.

ERIN DINEEN | **JENNIFER FLIPPIN** | **ERIN ROUSE** | **JENNA ROBERSON**
BSN, RN, CCRN | BSN, RN, RNC-NIC | BSN, RN, CCRN | BSN, RN

RYAN HAUSHALTER | **MATTHEW MASSARO** | **RANI DELANEY** | **OLIVIA LINTHAVONG**
BSN, RN | NNP, RN | NNP, RN | MD

Antibiotic Stewardship Initiative.
UNC Hospitals Quality Expo.

CARRIE FURBERG
BA, RN, CRN

Myasthenia Gravis: A Rad Nurse's Guide.
ARIN National Conference.

CHRISTINE HEDGES | **CANDICE HUNT** | **ERIC WOLAK** | **DAN LEHMAN**
PHD, RN, NE-BC | MHA | MSN, MHA, RN, NEA-BC | BS, MHA, FACHE

TURKEISHA BROWN | **PAM BALL** | **MEGHAN BLACK** | **CHERYL A. SMITH-MILLER**
MSN, RN, NE-BC | BSN, RN, NE-BC | MD | PHD, RN-BC

Implementing Quiet Time: A Multidisciplinary and Lean Approach to Improve Sleep and Decrease Noise.
IHI National Forum 2017

SUSAN HELMS | **PAIGE ROBERTS** | **CARINA SALZMANN** | **BENNY DOYLE**
MSN, RN, CCRN, PCCN | MBA, BSN, RN, PCCN | BSN, RN, PCCN | BSOM, BSN, RN, PCCN

Heart to H.E.A.R.T. Using Data and Bundling to Improve Patient Satisfaction.
UNC Health Care Quality & Research Conference.

BETH HUENNIGER | **MAUREEN HECK** | **HEATHER RITCHIE** | **KATHERINE SCHULTZ**
BSN, RN | BSN, RN, CNML | BSN, RN, NE-BC | MPH, BSN, RN

SHELLEY SUMMERLIN-LONG | **EMILY HOKE**
MSW, MPH, BSN, RN | PTA

Surgery Service Value Stream Clostridium Difficile Kaizen Reduction Project.
UNC Hospitals Quality EXPO.

POSTER PRESENTATIONS CONT.

STEVEN JONES

RN

Pre-Procedural Sedation Medication Administration and Their Influence on Patient Satisfaction and Outcomes in the Interventional Radiology Department.

Association for Radiologic & Imaging Nursing National Conference.

KATHERINE MOORE

BSN, RN-BC

REBECCA SHAW

BSN, RN-BC

Nurse-Driven Visitor Guidelines: Improving Nurse and Patient Satisfaction.

2017 Quality and Research Conference: Driving Excellence in Patient Care.

JENNIFER O'BRIEN

RN, BSN, CWOCN, CFCN

TRACY CARROLL

MSN, RN, NE-BC, CMSRN

KRYSTYNA DIXON

MSN, RN, CWOCN, CFCN

Advanced Foot Care: Identification, Implementation, and Sustainment of a Successful Program.

- WOCN Society's 49th Annual Conference: Rooted in Results.
- UNC Hospitals Quality EXPO.

CHAR-NORIE POTEAT

BSN, RN-BC

LORI CHRISCO

MSN, RN-BC

BRUCE CAIRNS

MD

SAMUEL JONES

MD

Utilization of Advanced Practice Providers Increases Patient Satisfaction of Acute Care Burn Unit.
American Burn Association.

LESLEY RINK

BSN, RN

The Effectiveness of Mindfulness-Based Stress Reduction (MBSR) for Intensive Care Nursing Staff.

- UNC Hospitals May Day Trauma Conference.
- UNC Hospitals Nursing Quality and Research Conference.
- Vizient/AACN Nurse Residency Program™ 2017 Annual Conference.

STEPHANIE RISGAARD

BSN, RN, CPON

DANIEL DUNCAN

BSN, RN, CPON

KEN NEUVIRTH

MSN, RN CNML

Clinic Flow on a Sedation Day.

American Nurses Credentialing Center Magnet Conference.

STEPHANIE RISGAARD

BSN, RN, CPON

DIANA GORDON

MSN, CPNP, CPON

KRISTI GEIB

MSN, CPNP, CPON

RANDALL WINK

MSN, FNP

HANNAH BEAUCHAMP

MSN, CPNP

3P's: Peg Asparaginase, Platelets, PRBCs.

Association of Pediatric Hematology/Oncology Nurses National Conference.

PAIGE ROBERTS | **SUSAN HELMS** | **CORINNE ARUNDELL** | **WILLIAM WHITAKER**
MBA, BSN, RN, PCCN | MSN, RN, CCRN, PCCN | BSN, RN, PCCN | BSN, RN, PCCN

Positivity: Creating an Upward Spiral to a Healthier and Safer Work Environment.
14th Annual “The Beat Goes On: Partnerships in Heart and Vascular Care” Conference.

KATHY SABO | **HEATHER CURRAN**
BSN, RN, CPHON | BSN, RN, CPN, CPHON

Assessing Nurses’ Adherence to the Central Line Maintenance Care Bundle on a Pediatric Hematology/Oncology, BMT, Cardiology, and Pulmonology Unit.
APHON National Conference.

JENNA SHAMBLEY | **MAX LEWIS**
BSN, RN | BSN, RN

Caring for Aggressive and Combative Patients.
2017 Quality and Research Conference: Driving Excellence in Patient Care.

SHARMILA SOARES | **CASEY OLM-SHIPMAN** | **MEGAN BRISSIE** | **CHRISTA WILLIAMS**
MSN, RN, CCRN, CNRN | MD, MS | DNP, ACP | BSN, RN, CNML

Implementation of a Daily Goals Tool Improves Team Communication in a Neuroscience ICU.
National Teaching Institute and Critical Care Exposition.

SHARMILA SOARES | **CHRISTA WILLIAMS** | **SONYA LESTER**
MSN, RN, CCRN, CNRN | BSN, RN, CNML | RN, CCRN

Managing Neurological Emergencies: Brain Code.
UNC Hospitals Quality EXPO.

GINA T. THOMPSON | **TONYA STAFFORD**
BSN, RN, CPN | BSN, RN, CPN

Pediatric Stroke: The Who, What, When and Beyond....
APSNA National Conference.

NATALIE TURKALY | **ELISE RODRIGUEZ** | **JENNIFER THOMAS** | **GUIFENG ZHANG**
BSN, RN | BSN, RN-BC | BSN, RN-BC | BSN, RN-BC

CHRISTINE HEDGES | **KATHLEEN ROBERTS** | **PAM BALL** | **ERICA WOLAK**
PHD, RN, NE-BC | BSN, RN-BC | BSN, RN, NE-BC | MHA, BSN, RN, CEN, NE-BC

The Medicine Hush Puppies: Promoting Sleep and Reducing Noise Using Evidenced-Based Practice.
UNC Hospitals Quality Expo.

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS

POSTER PRESENTATIONS CONT.

MELODY PADGETT

BSN, RN, VA-BC

BETH HEILMAN

BSN, RN, VA-BC

JOHN WADIAK

BSN, RN

JENNIFER MACK

MBA, BSN, RN, CCRN

NICK VILLARREAL

MSN, RN, CCRN-CMC, CNL

JACQUELINE HARDEN

MHA, MBA, RN, NE-BC

ILA MAPP

MSN, RN, CCRN-K

ERICA WOLAK

MHA, RN, CEN, NE-BC

Venous Access Team Purple Belt Project.

UNC Hospitals Quality Expo.

ERIC WOLAK

MSN, MHA, RN, NEA-BC

KATE ROWE

MSN, RN, PCCN

Improving the Patient-Engaged Report Process in Medicine and Oncology Services.

UNC Hospitals Quality EXPO.

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

ANGELA OVERMAN

MSN, RN, NE-BC

CHRISTINE HEDGES

PHD, RN, NE-BC

BETH HUENNIGER

BSN, RN

AGNES ROYAL

BSN, RN, NE-BC

GLEN SPIVAK

MBA

BETH WILLIS

MHA, CSSBB

A Lean Approach to the Spread of Innovations.

- IHI Annual Conference.
- North Carolina Association for Healthcare Quality: Innovate to make a Difference Across the Continuum of Care.

ERICA WOLAK

MHA, BSN, RN, CEN, NE-BC

EMILY SICKBERT-BENNET

PHD, MS, CIC

LISA TEAL

BSN, RN, CIC

CHRISTINE HEDGES

PHD, RN, NE-BC

CAUTI Prevention Initiative: Fueling Dramatic Reductions in Infections with Actionable Compliance Metrics.

- UNC Hospitals Quality Expo.
- Association for Professionals in Infection Control and Epidemiology Annual Conference.

PUBLICATIONS

TRACY CARROLL

MSN, RN, NE-BC, CMSRN

MARY TONGES

PHD, RN, FAAN

JOEL RAY

USAF, NC, MSN, RN, NE-BC; COLONEL, (RET.)

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JESSICA CASEY

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BECKY DODGE

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CRISTIE DANGERFIELD

BSN, RN, CCRN-CMC

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CRISTA CREEDLE

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SUMMER CHEEK

BSN, RN, OCN

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CATHY GAGE

MHA, RN, RN-BC

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CHRISTINE HEDGES

PHD, RN, NE-BC

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JENNIFER MCELROY

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CHERYL A. SMITH-MILLER

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CATHERINE A. MADIGAN

DNP, RN, NEA-BC

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KATHY SABO

BSN, RN, CPHON

ASHLEY A. KELLISH

DNP, RN, CCNS

CHERYL A. SMITH-MILLER

PHD, RN-BC

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REBECCA SHAW

MA, RN-BC

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CHERYL A. SMITH-MILLER

PHD, RN-BC

JACCI HARDEN

MHA, MBA, RN, NE-BC

CHRISTA SEAMAN

DNP, RN, CCRN

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JEFFERY STRICKLER

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ERIC WOLAK

MHA, MSN, RN, NEA-BC

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BSN, RN, NE-BC

LOC CULP

BSN, RN, CCRN

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RESEARCH STUDIES

USHA KOSHY CHERIAN

MSN, RN, CCRN, NEA-BC

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NICOLETA CONSTANTIN

PHD, RN, CPN

Peripheral versus central line serum antibiotic levels in cystic fibrosis patients admitted on pediatric floors.

CHRISTINE HEDGES

PHD, RN, NE-BC

Development of an evidence-based protocol to promote sleep and reduce noise in an acute care setting.

WILLIAM KANIPE

BS, RN, PCCN

BECTON DICKINSON FELLOWS

Evaluating the efficacy and use of technology in achieving peripheral intravenous access among nurses in intermediate care environment.

MARY KIME

MSN, RN, CCRN

Critical care nurses values, behaviors and knowledge regarding end of life care.

BRENDA T. PUN

DNP, RN

The ABCDEF Bundle: A concept to align the people, processes and technology in the ICU.

KATHY SABO

BSN, RN, CPHON, ATC

BECTON DICKINSON FELLOW

Assessing nurses' compliance with the central line maintenance care bundle on a pediatric Hematology/Oncology and Pulmonary unit.

LINDSAY THOMPSON MUNN

MSN, RN

The effect of organizational factors on nurse error reporting behaviors.

HOLLY WEI

PHD, RN, CPN

Parents' experience when their children have congenital heart disease that requires surgery.

LAURA WERT

BSN, RN

Analysis of nurse-physician communication on a medical/surgical floor.

JESSIE GILMORE

DNP, RN

Pediatric meaningful alarm management approach.

ELIZABETH OUMA

BSN, RN, CCRN

Impact of champions in decreasing time to Foley catheter removal: Reducing CAUTI rates in the Neuroscience ICU.

ANNMARIE WALTON

PHD, MPH, RN, OCN, CHES

Nursing assistants' safe handling of excreta contaminated with antineoplastic drugs: A feasibility study.

LETTER

MAGNET STORIES

MOVING FORWARD

STAFF PROFILES

STAFF AWARDS

ACCOMPLISHMENTS



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